

Full Terms and Conditions

1. The quotation provided is valid for 30 days and may be subject to revisions beyond that period. Please note that the quotation is contingent upon an on-site measurement.

2. Please be aware that there may be slight variations in product colours between different powder coat batches. The samples shown are indicative and may not exactly match the final product.

3. While we strive to provide an estimated completion date, it is subject to material availability. We cannot accept responsibility for delays caused by circumstances beyond our control.

4. In the event of any delays in manufacturing or installation, the customer is still responsible for accepting and paying for the goods.

5. We reserve the right to request payment for individual screens or doors separately, once they have been successfully installed.

6. The customer is required to ensure access to the installation site between 8:00 am and 5:30 pm from Monday to Friday (excluding public holidays).

7. It is the customer's responsibility to inform the installer about the location of water pipes, electrical wiring, or any other potential obstructions that may cause damage or create an unsafe environment.

8. Prior to installation, the customer must remove any existing window/door treatments. If the installer needs to remove or move any existing window coverings, furniture, or fixtures to gain access, a fee of a minimum of \$5.00 per window/door will be charged.

9. All outstanding payment must be made upon the fitting of the product. Interest will be charged on accounts remaining unpaid after 7 days from the completion of the order unless prior written arrangements have been made.
10. If payment is not received, the customer will be responsible for all legal costs incurred by Mornington Peninsula Screens in recovering the debt.

11. This order form constitutes a binding contract between the purchaser and Mornington

Peninsula Screens. Once raw materials have been ordered and/or production has begun, the order cannot be cancelled.

12. Should the customer attempt to cancel the order after Mornington Peninsula Screens has initiated manufacturing, we may handle the goods as deemed appropriate, regardless of whether the goods are still our property. In such cases, the customer forfeits their deposit, and we may pursue payment for the outstanding balance of the purchase price.

13. The goods supplied are guaranteed against mechanical defects during normal domestic use. We will, at our discretion, repair or replace any faulty components. This warranty does not cover damage caused by accidents, wear and tear, or misuse. If a service call is requested that is not covered by warranty, a minimum call-out fee will be charged.

14. The customer acknowledges that the goods and services provided by Mornington Peninsula Screens remain our property until full payment is received. In the event of default on any terms of this agreement, including non-payment, we have the right to repossess the goods. The customer authorises us or our representatives to enter the premises where the goods are stored for the purpose of reclaiming them. Mornington Peninsula Screens shall not be liable for any costs, losses, damages, or expenses incurred by the customer as a result of the goods being repossessed.

15. The delivery date mentioned is approximate and is based on the information available to Mornington Peninsula Screens at the time the order was placed. While we will make every effort to meet the approximate delivery date, failure to do so does not constitute non-performance on our part and does not provide grounds for order cancellation.

16. Orders for supply only are undertaken at the customer's own risk. Mornington Peninsula Screens accepts no responsibility for incorrect measurements provided.

17. If we provide written notice that manufacturing is complete and ready for delivery or installation, it is the customer's responsibility to have the goods installed or collected within 2 weeks from the date of notice. If there is a delay by the customer in installing or collecting the goods within this timeframe, full payment for the goods is required at the end of the 2 week period. If the goods are not collected or installed within a further 2 week period, storage fees of \$100 per week will be charged, and these fees must be paid in full before the goods will be released.